

Website Advisory Committee

Quarterly Meeting Minutes

Thursday, January 27th, 2022

10:00am - 11:00am EST

Virtual Zoom Meeting

Committee Members:

CHAIR: Melanie Morgan, Neuse Regional Library
Daniel Whitehead, NC LIVE staff and WAC Liaison
Sarah Bonner, Chowan University
Calvin Craig, Gaston College
Angela Davis, Pitt Community College
Marcella Fredriksson, UNC-Wilmington
Chad Fortner, Central Piedmont CC

Tanya Jones, Gaston County Public Library
Ryan Miller, UNC-Charlotte
Daniel Nañez, UNC-Greensboro
Allen Phillips-Bell, Pender County Public Library
Jacob Vaccaro, Meredith College
Siu-Ki Wong, Campbell University

1. NC LIVE Ambassador Program - Claire

- Claire described the NC LIVE Ambassadors Program- an opportunity for people who aren't on committees to have formal NC LIVE involvement, and for current committee members to increase their involvement.

2. NC LIVE Website Launch and Feedback - Daniel

- Update pretty smooth, feedback generally positive; Daniel W. shared some of the comments, including usability, readability, ease of navigation
- Tanya: shared positive feedback she received from library staff
- Daniel W. talked about less-positive feedback, including intermittent login issues, some broken links, breadcrumbs without links
- Daniel W. demonstrated some breadcrumbs without links-- these are cases where there's no clear index page to go to.
- General discussion about breadcrumbs
- Daniel mentioned other feedback and suggestions, including bringing back the recommended resource box, which is currently being worked on, and talked about to-dos for things like broken links, performance improvements and QoL features.
- Search Box: Discussion about potential search box confusion--site search vs. resource search.
- New website plan going forward: QA, incorporation of feedback, improved documentation, generic error pages, changes to hero image (hero image will rotate).

- General appreciation from librarians for Daniel's great work on the new site.

3. Next Meeting(s)

4. Adjournment